

# REED INSURANCE LIMITED - HEALTH CASH PLAN CLAIM FORM REED BENEFITS MEMBER

## **Instructions**

Please answer all questions accurately with full disclosure of all relevant information. Please return the completed claim form together with all relevant receipts to us via email to: <a href="mailto:reed.benefits@reedglobal.com">reed.benefits@reedglobal.com</a>

or by post at:

Reed Insurance Limited c/o California 120, Coombe Lane Raynes Park London SW20 0BA

A. Insured Member's Details/ Claims To be completed in respect of the Re	
Title	Mr. Ms. Mrs.
Name and Surname of Insured Member	
Date of birth	
Payroll Number	
Address	
Telephone Number	
Email Address	
Date of entry into Service	
categories below	ls n Cash Plan Benefit for which you wish to make a claim under the elevant receipts are to be submitted within 90 days from the date
<ol> <li>Dental</li> <li>Optical</li> <li>Hospital In-Patient Treatment</li> <li>Hospital Parental stay</li> <li>Hospital Mental health</li> </ol>	10. Chiropody 11. Homoeopathy 12. Occupational Therapist and Dietician 13. Consultation 14. Maternity/Paternity

6. Worldwide emergency cover	15. Adoption	
7. Hospital Day Patient surgery	16. Infertility (diagnostics)	
8. Recuperation grant	17. Hearing aids	
9. Physiotherapy, osteopathy,	18. Specialist medical aids	
chiropractic & acupuncture	19. Home help	
C. Receipted claim		
Receipt date		
The service of the se		
Amount paid		
Receipt amount in words		
Receipt amount in words		
D. Maternity or Adoption		
·	irth/adoption certificate (s) in support of your claim	
riease submit a copy of the full bi	in the adoption certificate (s) in support of your claim	
Name and Surname of Child		
Name and Surname of Child		
Date of Digith		
Date of Birth		
Candan	NACIO CONTRACTO	
Gender	Male Female	
e in construit districts a		
E. Hospital admission		
To be completed by nospital (OR )	A hospital discharge letter would be accepted instead)	
	i o ii sii	
l authorise the hospital to disclose	e in Section E the reason for my admission.	
Insured Member's / Claimant's si	ignature	
Date		
Full name of patient		
Hospital name		
Hospital number		
Signature of authorising officer	Date	
As an in-patient admitted on		
Discharged on		
~		

	eriod the patient was away from hospital for one or more nights please provide
Dates from and to	
Dates from and to	
OR as a day-patient s	surgery admission on
Official hospital stam	ıp
F. Bank Account Det	ails_
Kindly complete you	r bank details below to receive payment of your claim directly into your bank
account.	
Account name	
_	
Account number	
Name of Bank	
Name of Bank	
Sort code	
G. Insured Member'	s Declaration and Consent
	y fraudulent claims may result in legal action being taken and the immediate
cancellation of my in	surance policy cover.
· · · · · · · · · · · · · · · · · · ·	cal practitioner, or any other person(s) concerned with providing healthcare,
to provide Reed Insu	rance Ltd. with any information that may be relevant to this claim.
I declare the informa	ation shown on this form and any accompanying documentation is true and correct.
racciare the informe	tion shown on this form and any accompanying documentation is true and correct.
Insured Member's /	Claimant's signature
,	5
Date	

## **Privacy Policy**

Reed Insurance Brokerage Limited ("RIBL") and Reed Insurance Limited ("RIL") are part of the REED Group of companies. RIBL is REED Group insurance broker and RIL secures Employee Health Insurance Benefits for the REED Group and other customers. This privacy policy explains how we use the personal data we receive from you to provide you with access to the benefits covered and service your claims.

## What Information do we collect about you?

Where we have collected personal information directly from you, it will usually be obvious what this is as you will have given it to us. We may also collect personal information about you from others. Some of the information we collect may be sensitive information, such as information about your health. This information will be provided directly by you in connection with a claim and will only be used as part of your insurance contract with us or where it is necessary for a legal obligation or as part of the establishment, exercise or defence of a legal claim.

#### What do we do with your personal data?

All of the personal information we gather is held on secure servers in the EEA. We will only use your personal information to provide you with access to the services we supply to you and any others that you may ask us to provide. We and other companies within the REED Group will use your personal information to provide you with our insurance services, comply with our legal obligations, prevent fraud, recover debts, inform you about related products and services, if you or another person's life is in danger and to administer and improve our services, including responding to complaints. Please note that if you bring a claim which involves your heath or medical matters we may share your information with medical expects who assist us with such matters.

## **Data Sharing and Transfers**

Save where it is necessary to do so in order to deliver the Benefits as described above, we do not share your personal data with third parties and we will never sell your personal data to anyone. In certain circumstances we may be obliged to share your personal information with regulators, ombudsman, fraud prevention and law enforcement agencies. Your data is held securely in the UK and will not be transferred outside the European Economic Area. If will also only be kept for as long as is necessary. This will normally be for 6 years from the end of your participation in the Scheme as it is likely that we will need the information for regulatory reasons or to defend a claim.

## Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal data please email us at: info.insurance@reedbenefits.co.uk (for Reed Insurance Limited); or info.brokerage@reedbeenfits.co.uk (for Reed Insurance Brokerage Limited). We want to make sure that your information is accurate and up to date and are very happy to remove or amend any information that you think is inaccurate. You also have the right to request that we either delete or restrict our processing of your personal data. We will advise on the process on any such requests. You also have the right to lodge any compliant about the way in which we handle your data with the Office of the Information Commissioner.

#### **Changes to our Privacy Policy**

We keep our privacy policy under regular review and we place any updates on this webpage. This policy was last updated on 14 August 2018.

## How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you by email at: data.queries@reedglobal.com or writing to us at Data Protection Officer, Reed Insurance Brokerage Ltd, Academy Court, 94 Chancery Lane, London WC2A 1DT.

Reed Insurance Limited (C 38345)

Registered Address: The Reed Centre, Blue Harbour, Ta' Xbiex Marina, Ta' Xbiex XBX 1027, Malta

Telephone No: +356 21339329 /

www.reedbenefits.co.uk

Reed Insurance Limited is authorised to carry on business of insurance and is regulated by the Malta Financial Services Authority.